

Unit 94:

Implement the Positive Behavioural Support Model

Unit code: HSC 3065

Unit reference number: T/601/9738

QCF level: 4

Credit value: 8

Guided learning hours: 61

Unit summary

This unit is aimed at those working with individuals who have complex needs/continuing healthcare/severe challenging behaviour.

It provides the learner with knowledge, understanding and skills required to implement the Positive Behavioural Support model

Forbidden combination

Learners taking the Edexcel Level 3 Diploma in Health and Social Care (Adults) for England (QCF) or the Edexcel Level 3 Diploma in Health and Social Care (Adults) for Wales and Northern Ireland (QCF) must **not** take this unit with:

Unit 79: Promote Positive Behaviour (HSC 3045, F/601/3764)

Assessment requirements

This unit must be assessed in accordance with Skills for Care and Development's QCF Assessment Principles.

Learning outcomes 4, 5, 6, 7, 8, 9 and 10 must be assessed in a real work environment. Simulation will be accepted to assess assessment criteria 6.2, 8.5 and 9.5 if real work assessment is not possible.

Additional information

Positive Behavioural Support

An approach to supporting individuals who challenge that combines the technology of Applied Behaviour Analysis with the values base of Social Role Valorisation and the individualised focus of Person-Centred Planning.

Applied Behaviour Analysis (ABA)

A scientific process of examining what causes and maintains behaviour, in order to bring about positive change.

Social Role Valorisation (SRV)

Promotes valued social roles for individuals who are socially disadvantaged, to help them get some of the good things in life.

Challenging behaviour may include behaviours that are:

- repetitive/obsessive
- withdrawn
- aggressive
- self-injurious
- disruptive
- anti-social or illegal
- verbally abusive.

Factors that lead to behaviour being defined as challenging may include

- culture
- competence and capacity of settings
- social norms
- frequency, intensity and duration of the behaviour
- ability to communicate effectively.

Environmental risk factors will include features that are physical or social, such as:

- uncomfortable levels of stimulation (eg too busy, boring)
- institutional-style setting (eg block treatment, rigid routines)
- poor service organisation (eg inexperienced carers)
- inappropriate social environment (eg overly restrictive, limited choice)
- environmental pollutants (eg temperature, noise levels).

Triggers are factors that make challenging behaviours more likely to occur. They include:

- Slow triggers, which are aspects of a person's environment or daily routines that do not necessarily happen immediately before the challenging behaviours, but still affect whether these behaviours are performed.
- Fast triggers, which are specific events that occur immediately prior to the behaviour. Their impact upon behaviour is rapid or immediate.

Reinforcement strengthens behaviour and is of two types – positive and negative. Positive reinforcement works because individuals gain access to things or events that they like or want, while negative reinforcement works because individuals get rid of things that they don't like.

Time intensity model

The stages of increasing agitation to crisis point and back again. This helps to understand the emotional and physiological changes experienced during a severe episode of challenging behaviour.

Functional analysis

The process for identifying or analysing the function or purpose of someone's behaviour, using a range of structured measures.

Structured methods

Measures for monitoring and recording behaviour; may include:

- ABC charts
- scatterplots
- incident forms
- behaviour-monitoring forms
- direct observation.

Primary prevention

Proactive strategies that involve changing aspects of a person's living, working and recreational environments so that the possibility of challenging behaviour occurring is reduced.

Secondary prevention

Strategies that apply when a person's challenging behaviour begins to escalate, in order to prevent a major incident.

Non-aversive reactive strategies are ways of responding safely and efficiently to challenging behaviours that have not been prevented. They can include physical interventions that do not cause pain and do minimise discomfort, and comply with the British Institute of Learning Disabilities (BILD) code of practice for the use of physical interventions.

Social validity refers to interventions that are ethical. That is, they address socially significant problems, have clear benefits for the individual, are acceptable to the individual and others, and use the least restrictive or intrusive approach.

Positive interaction concerns the performance of those supporting an individual. It consists of providing different levels of help, breaking activities into manageable steps; and positive reinforcement to promote participation.

Levels of help

Graduated levels of assistance, from simple verbal reminders providing the lowest level of support to actual physical guidance providing the highest level. Assistance should be given flexibly according to the individual's need for help, and should be focused on encouraging as much independence as possible.

Active support

A person-centred model of how to interact with individuals combined with daily planning systems that promote participation and enhance quality of life.

Review should take place involving the individual as much as is possible.

Post-incident support may include:

- emotional support
- time away from the setting
- first aid
- quiet time
- space
- temporary redeployment
- additional training
- personal reflection
- counselling
- opportunity to express feelings.

Positive Behaviour Support Plan

A document containing the key information that those who support individuals with challenging behaviour must have, in order to provide consistent support on a daily basis.

This unit must be assessed in accordance with Skills for Care and Development's QCF Assessment Principles.

Learning outcomes 4, 5, 6, 7, 8, 9 and 10 must be assessed in a real work environment. Simulation will be accepted to assess assessment criteria 6.2, 8.5 and 9.5 if real work assessment is not possible.

Assessment methodology

Learners can enter the types of evidence they are presenting for assessment and the submission date against each assessment criterion. Alternatively, centre documentation should be used to record this information.

Learning outcomes and assessment criteria

Learning outcomes		Assessment criteria		Evidence type	Portfolio reference	Date
1	Understand the context of the Positive Behavioural Support model	1.1	Explain how Positive Behavioural Support has been influenced by:			
		1.2	Summarise current legislation and policy guidance relating to Positive Behavioural Support			
2	Understand the term 'challenging behaviour'	2.1	Define the term 'challenging behaviour'			
		2.2	Explain the reasons for the term challenging behaviour coming into use			
		2.3	Analyse key factors that lead to a behaviour being defined as challenging			
3	Understand the context in which challenging behaviour occurs	3.1	Summarise key environmental risk factors for challenging behaviours			
		3.2	Explain how slow and fast triggers contribute to challenging behaviour			
		3.3	Analyse the role of reinforcement in maintaining behaviour			
		3.4	Explain the time-intensity model			

Learning outcomes	Assessment criteria	Evidence type	Portfolio reference	Date
<p>4 Be able to contribute to the functional analysis in relation to an individual's challenging behaviour</p>	<p>4.1 Describe the key components of functional analysis</p> <p>4.2 Explain the key methods of analysing behaviour</p> <p>4.3 Complete accurate records of behaviour using a structured method</p> <p>4.4 Identify environmental risk factors for an individual's challenging behaviour</p> <p>4.5 Identify possible slow and fast triggers for an individual's challenging behaviour</p> <p>4.6 Identify factors that may contribute to reinforcement of an individual's challenging behaviour</p> <p>4.7 Evaluate the importance of functional analysis in effective person-centred behavioural intervention for individuals</p>			
<p>5 Understand the key characteristics of Positive Behavioural Support</p>	<p>5.1 Describe the key characteristics of Positive Behavioural Support</p> <p>5.2 Explain the role within Positive Behavioural Support of:</p> <ul style="list-style-type: none"> - primary prevention strategies - secondary prevention strategies - non-aversive reactive strategies <p>5.3 Explain the importance of social validity in the Positive Behavioural Support model</p>			

Learning outcomes	Assessment criteria	Evidence type	Portfolio reference	Date
6 Be able to implement primary prevention strategies	<p>6.1 Summarise the key primary prevention strategies</p> <p>6.2 Implement an agreed primary prevention strategy using least restrictive practice, respecting the individual's dignity, rights and choice</p> <p>6.3 Explain the importance of effective communication and positive interaction in primary prevention for individuals</p> <p>6.4 Positively interact with an individual by providing the level of help and reinforcement that enables them to participate in an activity</p> <p>6.5 Use effective communication with an individual to promote positive behaviour</p> <p>6.6 Evaluate the social validity of an agreed primary prevention strategy for an individual</p>			

Learning outcomes	Assessment criteria	Evidence type	Portfolio reference	Date
<p>7 Be able to use a person-centred approach to develop plans that promote participation</p>	<p>7.1 Explain how active support can help prevent challenging behaviour by improving an individual's quality of life</p> <p>7.2 Analyse the role of structure and daily planning in primary prevention for individuals</p> <p>7.3 Review an individual's daily activities to identify areas for increasing participation and choice</p> <p>7.4 Review an individual's routine to identify opportunities for increasing participation and choice</p> <p>7.5 Develop a participation plan with an individual that contributes to the reduction of challenging behaviour by actively supporting their engagement in a specific task</p> <p>7.6 Work with an individual to identify skills that could be developed to enable greater participation in day-to-day activities</p>			
<p>8 Be able to implement secondary prevention strategies</p>	<p>8.1 Summarise key secondary prevention strategies</p> <p>8.2 Explain when secondary prevention strategies should be used with individuals</p> <p>8.3 Identify early-warning signs of behavioural agitation in an individual</p> <p>8.4 Identify possible secondary prevention strategies that may be used with an individual</p> <p>8.5 Implement an agreed secondary prevention strategy using least restrictive practice, respecting the individual's dignity, rights and preferences</p>			

Learning outcomes	Assessment criteria	Evidence type	Portfolio reference	Date
9 Be able to implement nonaversive reactive strategies	<p>9.1 Explain when reactive strategies should be used with individuals</p> <p>9.2 Describe the key characteristics and types of reactive strategies</p> <p>9.3 Assess the risks in the use of reactive strategies</p> <p>9.4 Identify possible reactive strategies that may be used for an individual</p> <p>9.5 Implement an agreed non-aversive reactive strategy using least restrictive practice, respecting the individual's dignity, rights and preferences</p> <p>9.6 Establish an individual's preferred post-incident support</p> <p>9.7 Identify own preferred post-incident support</p>			
10 Be able to understand and implement Positive Behavioural Support Plans	<p>10.1 Explain the purpose and importance of Positive Behaviour Support Plans for individuals</p> <p>10.2 Identify the key components of a Positive Behaviour Support Plan for individuals</p> <p>10.3 Implement agreed procedures in an individual's Positive Behavioural Support Plan</p> <p>10.4 Contribute to the review of an individual's Positive Behavioural Support Plan</p>			

Learner name: _____ Date: _____
Learner signature: _____ Date: _____
Assessor signature: _____ Date: _____
Internal verifier signature: _____ Date: _____
(if sampled)